

# ANNUAL REPORT

## 2023



**PrismHealth**  
NORTH TEXAS

  
UPTOWN PHYSICIANS  
GROUP

# ABOUT PRISM HEALTH NORTH TEXAS

PrismHealth  
NORTH TEXAS



## OUR STORY

Prism Health North Texas opened services in 1986 during the HIV/AIDS crisis in North Texas, through an initial grant by the Robert Wood Johnson Foundation. Formed as AIDS Arms Network out of the Community Council of Greater Dallas, PHNTX, for the past 37 years, has served the critical role of connecting people living with HIV to care and services in the area. PHNTX evolved to be a nationally recognized leader in delivering high-quality HIV and sexual health services, most recently expanding services to address the alarming rise in sexually transmitted infections in Dallas County and North Texas. Roughly 30% of people living with HIV in North Texas receive medical care and support at one of the four health centers.

PHNTX is committed to providing healthcare for all North Texans in a non-judgmental and affirming environment. The organization strives to remove the barriers that prevent any individual from accessing quality healthcare. PHNTX stands for health equity, especially for marginalized populations including people living with HIV, LGBTQIA+, and ethnic minorities. Every individual has the right to affordable, accessible health care and the opportunity to attain their highest level of health.



# ABOUT PRISM HEALTH NORTH TEXAS

PrismHealth  
NORTH TEXAS



## MISSION

Promoting the health equity of communities we serve through education, prevention, research, and affirming personalized healthcare.



## VISION

Building equitable healthcare access for all Texans.



## VALUES

We:

- are solution seekers.
- have a can-do attitude.
- are mission-driven.
- care about people.

# 2023 BOARD OF DIRECTORS

PrismHealth  
NORTH TEXAS



Prism Health North Texas is guided by a dedicated Board of Directors whose expertise spans healthcare, finance, and community advocacy. Committed to our mission, they provide strategic leadership to ensure the delivery of high-quality healthcare services to those in need.

Billy Lane - Chair

Ryan J. Meyer - Chair Elect & Secretary

Debra L. Nystrom - Treasurer

Jana Voegelé - Past Chair

Joey Avila

Jeremy Benson

John Christian

Chris Clark

Lionel Hillard

Doug Lightfoot

Steve Love

Erin Roberts

Abraham Salum

Matt Wilkerson

# PATIENT-CENTERED SERVICES

Our services ensure access to essential healthcare and foster a supportive environment where everyone receives personalized, inclusive care tailored to their unique needs.

- Primary Care
- HIV Medical Care
- Transgender Primary Care
- HIV/STI Prevention & Treatment
- PrEP (Pre-Exposure Prophylaxis)
- Dental Care
- Behavioral Health
- Case Management
- Pharmacy
- Clinical Research
- Insurance & Financial Aid Assistance
- Community Education & Engagement
- Policy & Advocacy



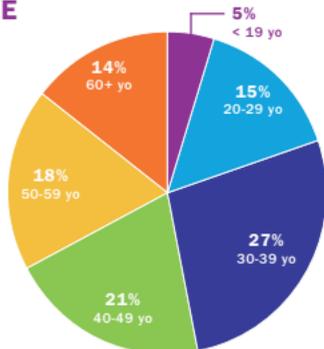
# PRISM HEALTH NORTH TEXAS BY THE NUMBERS

PrismHealth  
NORTH TEXAS

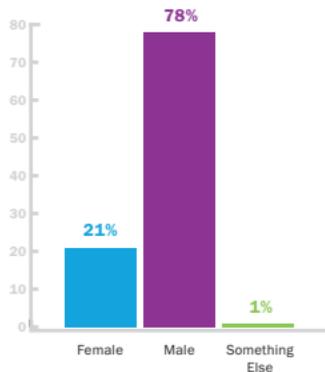


## PATIENT PROFILE

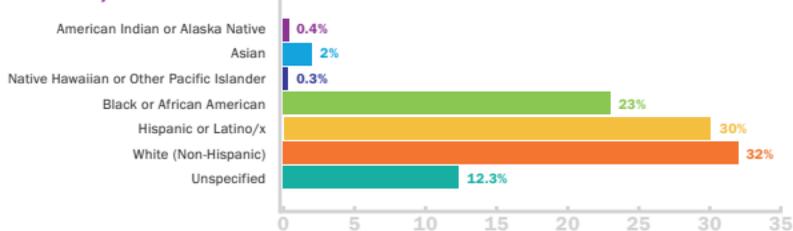
### AGE



### GENDER



### RACE/ETHNICITY



**15,242** UNIQUE PATIENTS

**64,138** PATIENT VISITS



# PRISM HEALTH NORTH TEXAS

## BY THE NUMBERS



**5,026**

HIV Medical Care  
Patients



**2,808**

PrEP Patients



**555**

Behavioral Healthcare  
Patients



**3,960**

Dental Care  
Patients

### TRANSGENDER PRIMARY CARE

**555 Patients**

**54%** Transgender Female

**35%** Transgender Male

**8%** Non-Binary

**3%** Unspecified

### PHARMACY SERVICES

**60,907** Prescriptions  
Filled



**12,719**

HIV Medications Filled

**1,938**

PrEP Medications Filled

# PRISM HEALTH NORTH TEXAS BY THE NUMBERS

PrismHealth  
NORTH TEXAS



## CLINICAL RESEARCH

**171** Study Participants  
**19** Clinical Research Trials



## DISTRIBUTION OF CONDOMS & AT-HOME HIV TEST KITS

**445,157** Condoms/Prevention Kits  
**106** At-Home HIV Tests  
**35** Condom Distribution Sites



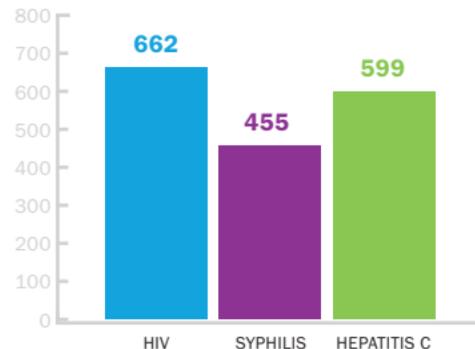
## HEALTH INSURANCE NAVIGATION & ASSISTANCE

**\$771,458**

Amount Provided in  
Health Insurance Assistance

**184** People Provided with Health Insurance Assistance  
**334,449** Calls for ACA Health Insurance Navigation  
**341** People Enrolled in ACA Health Insurance

## TESTING AT COMMUNITY EVENTS



## NON-MEDICAL CASE MANAGEMENT

**2,099** Case Management Clients  
**1,017** Frozen Meals Distributed  
**919** Bus/Train Passes Distributed

**200** Gift Cards Provided to Clients  
**76** Children Provided with School Supplies  
**30** Families Provided with a Thanksgiving Dinner



# 2023 FINANCIAL SUMMARY\*



## REVENUE

Donations	\$239,976
Government Grants	\$11,233,577
Other Grants	\$141,350
Other Income	\$123,540,163
<b>Total Revenue</b>	<b>\$135,155,066</b>



## EXPENSES

Administrative	\$7,362,502
Fundraising	\$659,552
Programs & Services	\$123,557,819
<b>Total Expenses</b>	<b>\$131,579,873</b>

\*The financial figures presented in this summary are unaudited.

# PRISM HEALTH NORTH TEXAS LOCATIONS

PrismHealth  
NORTH TEXAS



## Oak Cliff Health Center

219 Sunset Ave, Ste 116-A  
Dallas, TX 75208



## Oak Lawn Health Center

2801 Lennon Ave, Ste 200  
Dallas, TX 75204



## South Dallas Health Center

4922 Spring Ave  
Dallas, TX 75210



## Worth Street Health Center

4004 Worth St, Ste 200  
Dallas, TX 75246



## Uptown Physicians Group

2801 Lemmon Ave, Ste 400  
Dallas, TX 75204



## Dental Care - Farmers Branch

13551 Dennis Ln  
Farmers Branch, TX 75234



## Dental Care - Vickery Meadow

8224 Park Ln, Ste 125  
Dallas, TX 75231



## Dental Care - East Dallas

3910 Gaston Ave, Ste 175  
Dallas, TX 75246



## Pharmacy - Oak Cliff

219 Sunset Ave, Ste 116-A  
Dallas, TX 75208



## Pharmacy - Oak Lawn

2801 Lemmon Ave, Ste 100  
Dallas, TX 75204



## Pharmacy - South Dallas

4907 Spring Ave  
Dallas, TX 75210



## Administrative Office

3900 Junius St, Ste 300  
Dallas, TX 75246